



## Total Quality Improvement

West-Com's Total Quality Improvement (TQI) system is a database tool designed to provide West-Call® Odyssey-Plus and FocusCare® users with important call reports based on patient & staff member's activities. Reports can be generated based on Patient Request, Response Time, Staff Members, Bed, and Patient Information by using TQI's customized filter system. Filters eliminate unnecessary data from the report and can enable the user to obtain specific information in a professional format. Reports are produced in full color for fast and easy information recovery on the screen and have the capability to print in color as well.

- ▶ Reports may be generated for a single bed, multiple beds, all beds for a selected Master Station or all beds in a facility.
- ▶ Call types can be reported via a selected list of Call Types, or one specific call type.
- ▶ Reports may be made regarding to the number of calls and the response time for each call.
- ▶ Reports are produced in full color for fast and easy information recovery on the screen and have the capability to print in color as well.
- ▶ Filters allow the user to efficiently obtain data that meets their specifications.
- ▶ Reporting allows the user to pull reports on specific patients.

**VERSIONS AND MODEL NUMBERS:**

STATION TYPE	MODEL NO.
TQI-2000 Logging application for population of TQI Database. Recommend hardware is the DPC-4 or the RPC-2. Need at least one copy of TQI-2000. Includes 5 TQI license.	TQI-Logger
Same as TQI-Logger, but with MS-SQL Server 2000 and Windows 2000 Server Database. Recommend hardware is the DPC-4 or the RPC-2. Need at least one copy of TQI-2000. Includes 5 TQI license.	TQI-Logger/SQL
Computer, 17" Non-Touch Flat Panel Monitor, Windows XP, mouse & keyboard. TQI 2000 Local Version. Single User License. Provides full functionality of TQI-2000 v/a single-user interface. One PC is installed for running reports, collecting data, and managing database. Includes 5 TQI license. NOTE: Not recommended for more than 8 Masters when using automatic locating badges.	TQI-2KL
TQI 2000 client software. Software necessary for each hospital computer that will access TQI reports.	TQI-2000

- Optional hardware with these systems is a small-footprint desktop-class PC. Optionally, the systems can be built with server-class hardware at an additional cost.

Certifications:  
UL-1069 for US and  
Canada, E139082

**NOTE:** This information should not be used for final design. Consult West-Com for total system requirements. Specifications subject to change without notice.



View West-Com's complete West-Call® line of healthcare communications solutions at [www.westcall.com](http://www.westcall.com)

West-Com Nurse Call Systems, Inc.  
2200 Cordelia Road • Fairfield, CA 94534 • 800-761-1180 • [info@westcall.com](mailto:info@westcall.com)